

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of March'2024**

**C.G.No.146/2023-24/Tirupati Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Smt. S. Saraswathi, D.No.10-42,  
Bhadrakamma Street, Papanaidupet,  
Yerpedu (M), Tirupati Dist.

Complainant

***AND***

1. Assistant Accounts officer/ERO/Srikalahasthi
2. Dy. Executive Engineer/O/ Srikalahasthi
3. Executive Engineer/O/Tirupati Rurals

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint stating that she applied for name correction of her service connection SC.No.5433514001423 on 09.10.2018 but the respondents did not consider her application.



- 02.** The said complaint was registered as C.G.No.146/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they effected name correction and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant reporting that her name was corrected. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. In her letter the complainant admitted that the respondents corrected her name and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

*Venky 06/03/2024*

**CHAIRPERSON**

*Ramachandra Rao*  
Member (Finance)  
*06/03/2024*

*...*  
Member (Technical)

*G. Srinivasan*  
Member (Independent) *6/3/2024*

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Venky*